

ADARSH TRIPATHI

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Summary

I am an ambitious and dedicated professional with a Bachelor of Engineering in Information Science and Engineering. My technical expertise lies in HTML, CSS, and JavaScript, enabling me to excel in front-end web development. I possess strong soft skills, including being a fast learner, effective communicator, hardworking, and a valuable team player. With my previous experience as a customer representative at Eureka Outsourcing Solution, I have honed exceptional customer service and problem-solving abilities. During my internship at Prinston Smart Engineers, I further developed my web development skills and gained valuable hands-on experience.

Education

B.E(Information Science and Engineering)

The Oxford College Of Engineering

7.2/10 CGPA

2019-2023

Work Experience

Customer Support Executive

Eureka Outsourcing Solution

April 2021 - August 2021

- As a Customer Support Executive at Eureka Outsourcing Solution, I played a vital role in ensuring excellent customer service and support. In this dynamic position, I successfully addressed customer inquiries, resolved issues, and provided timely and effective solutions.
- Working closely with customers, I honed my communication skills, actively listening to their concerns and empathizing with their needs. I demonstrated strong problem-solving abilities, quickly identifying the root cause of issues and taking proactive steps to resolve them. Additionally, I efficiently handled escalations, ensuring customer satisfaction and retention.

Web Development Internship

Prinston Smart Engineers

August 2022 - - September 2022

During my internship, I applied my knowledge of HTML, CSS, JavaScript, React.js, to develop visually appealing and interactive web pages.

Projects

My Website

- I am a web developer with expertise in HTML, CSS, and JavaScript. My website showcases my skills and expertise in these technologies. I have leveraged HTML, the backbone of web development, to structure the content of my projects and ensure accessibility.
- CSS has been instrumental in bringing life to these projects by styling elements, implementing responsive designs, and creating visually appealing layouts.
- With JavaScript, I have added interactivity and dynamic functionality, enhancing the user experience and making my projects more engaging.

Plant Disease Detection Using Deep Learning

- Team of 4 members.
- Project lead(overall, Requirements, documentation, report, presentation, development(frontend)).
- The project is developed in such a way that, once the image of a plant leaf is given as an input, it will detect and give output what disease the plant is having with the solution of disease.

Skills

- HTML
- CSS
- JAVASCRIPT
- React.js
- Python
- Fast-Learner
- Communication

Certifications

Prinston Smart Engineers(Internship)

Eureka Outsourcing Solution(Experience letter)

Web Development HTML CSS & JS a Beginner to Advance guide(Udemy)

Swabhimaan and LYD(Mentor)

Extracurricular activities

YOUTH EMPOWERMENT PROGRAMME

- contribute to programme as mentor
- programme for degree students on weekends
- programme is to develop skills in students, skills such as(communication, public speaking, body language,
- team management, ...etc