Mr.Arnab Roy Email : **arnabat1985@gmail.com** Mob : +91-8013451154	**Address for Communication** Magnolia Nakshatra,B301 Kol-700126

Profile

• **15-year work exposure in Stake holder communications, business analysis, project coordination, team handling, technical support, IT recruitment, consultancy, admin assistance & customer relationship management. With Scrum Master role in Agile and Trello, AWS.**

• **Played a role in Business Analyst & Customer Relationship Manager in the domain of ERP--- Inventory/Financial Accounting & POS/Tax determination in Retail industry.**

• **Very Much proficient in Customer Support in Domestic & International Domain.**

• **Handled various projects in Custom PHP, Magento, WordPress, Laravel, Joomla, ASP.NET etc.**

• **Data Element Mapping and creating of Business Rules.**

• **Preparing test scenarios. Work with the testing team to prepare the testing plan, scope and other relevant documents and reviewing the test cases prepared.**

• **Working with the development team to get the bugs fixed.**

• **Creating Change Request Documents.**

• **Analyzing the change request and coordinating the changes required with the development team.**

• **Preparing different reports like: Signoff report, Root Cause Analysis Report.**

• **Training new resources for creation of deliverables.**

Management & Technical Summary

- ✓ Water Fall Model
- ✓ Agile Project Management: Jira-Scrum, Trello
- ✓ SDLC
- ✓ QA(Sanity, Regression Testing)
- ✓ Knowledge Score Matrix – Functional & Technical
- ✓ Risk Mitigation
- ✓ Resource Utilization Matrix
- ✓ GIT/BIT BUCKET
- ✓ AWS EC2, SDK
- ✓ Budgeting & Timeline
- ✓ Excel, Macro , Power BI for analytics

- ✓ PowerPoint
- ✓ Office 365
- ✓ SharePoint
- ✓ VB.Net
- ✓ ASP.Net
- ✓ MSSQL SERVER
- ✓ MYSQL
- ✓ PHP
- ✓ WEB API
- ✓ Figma
- ✓ Adobe XD
- ✓ Html
- ✓ Bootstrap

Professional Experiences & Details

➢ **Kadel Labs Pvt Ltd(H.O-Bangalore) – Working as Sr. Engineering Manager in Jaipur DC (Feb'2023-Till date)**
   1. **Project: 1.US Gov 3 products for 122 states End to End product maintenance and feature enhancement with .Net and AWS and QA.(Dedicated Hiring Model)**
   2. **Role: Jira Admin, Stakeholder Management, Matrix Analysis, Delivery & Release.**
   3. **2 SAAS Customizations in US organization with PHP symphony framework and mysql. (Dedicated Hiring Model)**
   4. **Role: Redmine Task management system, Stakeholder Management, Matrix analysis, Delivery & Release**

➢ **Wordsys Information Technology Pvt Ltd(H.O. Kolkata) – Working as IT Project Manager & VP (Feb'22- Nov'2022)**
   1. **Project: 1. Rallycall.co-Using php in WordPress and mysql.**
   2. **Project: 2. etsstorydevelopment.com- SAAS – WordPress and MYSQL**
   3. **Project 3. Ben Bradeley Construction Management**
   4. **Project 4.Asian-american Organization**
   5. **Portal Maintenance.**
   6. **Project:5 Ideasatdawn.com Customized Ecommerce**
   7. **Project 6: Supply Chain Web Application**
   8. **Project 7: Attorney listing Portal**
   9. **Project 8: CRM**
   10. **Project 9: Publishing App**
   11. **Project 10: Online Library**
   12. **Ecommerce using WooCommerce for eco-products**

➢ **VELOXITTECH INC(USA)-VP-Technology(June'2021-Jan'2022)**
   1. **Project 1: Ride share Application for Cab using Android – kotlin ,Mysql IOS -swift**
   2. **Web Admin – Laravel/Mysql**

➢ **TechPro:(Jan'2021-May'2021) - PM**
   1. **Project 1: Social Welfare App in squarespace and flutter**

➢ **Approtech OPC PVT LTD(jan'20-Dec'2020)-IT head**
   2. **Project :1 Block listing Portal and App**

- **Unizen Technology (2010-2018)(Entrepreneur)**
- **Technology:**
  - **Pin code generator system for Mobile charging card**
  - **Loco Management kit for South Eastern railways.**
  - **Book Publishing ERP**
  - **Examination control software for WB gov**
  - **Central Forensic Science Laboratory Govt Of India Security design with 16 ch audio output with mobile apps**
  - **12 schhol web app and cctv implementation.**
  - **Student utilization System for Kolkata district schools govt of WB**
  - **Block dev office Tehatta nadia IT INFRU.**
- **ITES:**

  - **Utkarsh Abhijan(Govt) – Data Punching and release to oracle server**
  - **Child Adhaar(Govt) – Data mining and analysis.**
- **Hard n Soft –(Dot Net Developer)(2008-2009)**
- **Fasttrack Pvt Ltd(Dot Net dev)(2007)**

Professional Qualification

- ★ MS Dynamics Navision 0.4 in the year of 2008.
- ★ Completed MCSD (Microsoft certified Solution Developer) course From InfoUniv (Research software solution Pvt.Ltd) at kolkata in the year of 2007 (September)
- ★ Completed S.T.E.P (scientific tailored employability program) in the year of 2006(Feb'06-Jan'07) from Technable Solution Pvt.Ltd .

Academic Qualification
MSC(CA) from Swamy Vivekananda Subhrabharty University (Meerut)/ 62% PGDCA from Swamy Vivekananda Subhrabharty University (Meerut)/61% BCA from SMU in the year 2011-2012 above 59.5%. H.S. with 59.5% in 2003 from West Bengal Council Of Higher Secondary Education(B.T.Road Govt.Sponsd Higher secondary School) Secondary with 75% in 2001 from West Bengal Board Of Secondary Education.(B.T.Road Govt.Sponsd Higher secondary School)

Personal Details	
Date of Birth	22nd July, 1985
Sex	male
Marital Status	Married
Nationality	Indian
Religion	Hinduism
Language Known	English, Hindi, Bengali
Father's Name	Mr. Asit Roy
Willing to Relocate/Travel	Yes

Date: 11/06/2023   **Arnab Roy**
Jaipur,Rajasthan,INDIA