APOORVA MISHRA

Lead Software QA Engineer

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PROFESSIONAL SUMMARY

- 7 years of experience, specializing in manual and automated testing with expertise in Selenium, Appium, RestAssured, and JIRA.
- Proficient in developing and maintaining automated test suites, crafting detailed test cases, and conducting efficient testing processes.
- Demonstrated leadership in mentoring teams, conducting reviews, and ensuring high-quality software releases through Agile methodologies and CI/CD pipelines.
- Skilled in partnering with cross-functional teams to identify, troubleshoot, and resolve software issues, ensuring timely and seamless product delivery.
- Strong proficiency in API testing, integration testing, regression testing, and performance testing, backed by a goal-driven approach and measurable improvements.

SKILLS

Testing Expertise: Functional Testing, API Testing, Integration Testing, Regression Testing, Backward Compatibility Testing, Mobile/Web Application Testing, Cross-Browser Testing, Performance Testing, Smoke and Sanity Testing, Automation Testing.

Tools and Frameworks: Selenium, Appium, RestAssured, TestNG, Charles Proxy, Postman, JIRA, Testrail, Jenkins, Eclipse, IntelliJ, Android Studio, JMeter, Mantis, CleverTap, Katalon Studio, PuTTY.

Programming Languages: Java

DataBases: MySQL

Soft Skills: Leadership, Effective Communication, Collaboration, Problem-Solving, Deadline Adherence, Detail-Oriented Approach, Mentorship

WORK EXPERIENCE

Limeroad   **June 2021 - Present**
Lead Software QA Engineer

- Lead and mentor a team of 4-5 SDETs, fostering a collaborative and innovative environment.
- Currently enhancing CI/CD processes for applications using Jenkins, focusing on improving deployment efficiency.
- Implemented an efficient Appium framework with TestNG for mobile UI regression testing, reducing test cycle time by 30%.
- Guided and supported junior team members, fostering a culture of knowledge sharing and continuous learning to enhance team expertise and performance.
- Achieved a 30% reduction in production defects by implementing rigorous automated testing practices and early defect detection strategies.

SDET-II   April 2023 - June 2024

- Supported on-time delivery for 95% of product releases, directly contributing to the company's revenue targets.
- Created Postman collections and RestAssured frameworks, increasing API testing efficiency by 30%.
- Automated backend staging deployments and implemented CI pipelines for Android applications, reducing deployment errors by 35%.
- Performed comprehensive manual and automated testing for web and mobile applications, effectively identifying, documenting, and tracking defects to ensure timely resolution and high-quality deliverables.
- Utilized JMeter for performance testing, improved API response time by 20%, leading to smoother user experiences.

- Strong knowledge of Charles Proxy server for debugging, improving issue identification efficiency by 20%.
- Created and maintained Selenium-based automation test suites to improve testing accuracy and efficiency by 30%.
- Enhanced collaboration with cross-functional teams, increasing delivery accuracy by 15%
- Developed comprehensive test plans and strategies, enhancing test coverage by 25%.
- Collaborated on defect lifecycle management, ensuring timely resolution of software issues.

Dineout   **July 2019 - March 2021**

Quality Analyst

- Experienced in preparing, executing and reviewing test cases and test scenarios as per the product requirement specification.
- Involved in Functional Testing, Database Testing, Integration Testing and API Testing.
- Tested functionalities by modifying server-side programming code to simulate various scenarios, improving bug detection by 15%.
- Managed worker and Cron job functionalities for optimized workflows, reducing downtime by 15%.
- Conducting demos and review meetings.

InnovationM   **September 2018 - March 2021**

Quality Analyst

- Functional, UX/UI, Integration Testing, Regression Testing etc. for Mobile Applications and Web Applications.
- Led client discussions on product requirements and coordinated application feedback loops.
- Managed internal and external releases, ensuring delivery excellence.
- Capturing and reporting of Test Results.

HCL Technologies   **January 2018 - August 2018**

Analyst

- Maintained server efficiency by managing disk usage, error logs, and server objects, reducing server downtime by 10%.
- Documentation of changes and production of manuals for user reference.
- Troubleshooting integration issues.
- Coordinating with teams to understand issues.

EDUCATION

Symbiosis Centre of Distance Learning   **August 2018 – June 2020**

PGDITM - IT Management

GLA University,Mathura   **August 2013 – May 2017**

Bachelor of Technology in ECE

ACCOMPLISHMENTS

- **Hi-Five** for Ultimate Collaboration - July 2024 at Limeroad.
- **LR Stars** For the hustle heroes - August 2023 at Limeroad.
- **Functional Award** for Performance - November 2021 at Limeroad.
- **Most Valuable Player** Award - April 2020 at Dineout.
- **Shining Star** Award - July 2019 at InnovationM.