

ISHANT KUSHWAH

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Current Location : Noida

Job Profile : QA Manager

CAREER OBJECTIVE

Innovative QA Manager with 10 years of experience in **manual testing**, **automation testing**, and performance testing across various industries. Expertise in developing and executing comprehensive QA strategies, implementing test automation frameworks (**including API testing with Postman**), and conducting performance tests using **JMeter** and **Grafana**. Proven track record of driving efficiency improvements, reducing time-to-market, and enhancing product quality. Skilled in mentoring and developing QA teams to achieve their full potential. Seeking a senior leadership role to leverage extensive QA knowledge and drive transformative changes at **BusinessNext**.

PROFESSIONAL SUMMARY

- Dynamic QA Manager specializing in automation testing, with a demonstrated history of implementing successful automation frameworks across multiple projects.
- Experienced in utilizing tools such as **Selenium WebDriver**, **TestNG**, and **Jenkins** to achieve comprehensive test coverage and improve release cycles.
- Skilled in Agile methodologies and **CI/CD pipelines**, driving continuous improvement in software development processes. Proven track record of delivering high-quality software products through effective automation strategies.
- Over 3 years of experience in designing and executing performance tests, analyzing metrics, and providing actionable recommendations to enhance application performance using **JMeter** and **Grafana** for Cloud based applications like AWS , OCI.
- Experienced in conducting performance tests on database queries, indexes, and stored procedures to optimize query execution time, improve database performance, and enhance application scalability.
- Results-Driven QA Manager with a strong background in API testing. Bringing 8 years of experience in developing and executing comprehensive API test strategies using tools like **Postman**, **SoapUI**.
- Skilled in conducting RESTful and SOAP API testing to ensure functionality, reliability, performance, and security.

- Proven track record of optimizing API testing processes, improving test coverage, and identifying critical defects early in the development lifecycle.
- Strong understanding of cloud technologies, including virtualization, containerization, and serverless computing. Adept at integrating testing into DevOps pipelines to support continuous integration and delivery (CI/CD) practices.
- 10 years of experience in defining QA strategies, implementing automation frameworks, and optimizing testing practices across diverse industries. Skilled in stakeholder management, resource allocation, and fostering collaboration between QA, development, and operations teams.
- Experienced in developing detailed test plans, strategies, and methodologies tailored to project goals and software development lifecycles (SDLC). Capable of defining test objectives, scope, and deliverables while ensuring alignment with business and quality objectives.
- Proficient in applying risk-based testing techniques to prioritize test cases and focus testing efforts on critical areas. Able to identify potential risks early in the project lifecycle and devise mitigation strategies to minimize impact on project timelines and quality.

Skills

- **Test Automation Management:** Selenium Web Driver, Java, Jenkin, Rest Assured, Appium, TestNG, Framework Development, Cypress, Postman, SoapUI.
- **Performance Testing Management:** Strategy Development, Jmeter for Script Creation and Execution, Monitor CPU Utilization Using Grafana, HTML Report.
- **Process improvement Strategies:** Project Management, Training and Development, Documentation and Standard Operating Procedures (SOPs), Cross-functional Collaboration, Performance Metrics and KPIs, Root Cause Analysis.
- **Database Testing Skills:** Data Verification and Validation Using SQL , Oracle and PostgreSQL.
- **Agile Methodologies Proficiency:** Scrum, Agile, Devops, Jira.
- **Quality assurance expertise:** Test Planning and Strategy , Defect Management, Regression Testing and Continuous Integration, Performance and Load Testing, Manual and Automated Testing, Quality Metrics and Reporting, Process Improvement and Compliance.

WORK EXPERIENCE

- Currently Working with Acidaes Solution Pvt. LTD. (CRMNEXT) from Aug 2016 to till now.
- Worked as Software Tester with Sphinxworldbiz LTD. Noida from July 2014 to Aug 2016.

EDUCATIONAL QUALIFICATION

- Completed **B.Tech** (Information Technology) Engineering **with 70%** from I.T.S Engineering College, Greater Noida (GBTU) in **2013**.
- Passed 12th examination with **73%** marks from SRBBS, Etah U.P. Board.
- Passed 10th examination with **80%** marks from ST.G.N. Inter College, Firozabad, and U.P. Board.

TRAINING

- Networking Internship with HCL COMNET Noida in Aug 2012.
- The certified course of ADV.JAVA from DUCAT, GHAZIABAD.

Project Details

Project Name	Punjab National Bank
Duration	Jan 2024 To Till Now
Testing Approach	Manual & Automation Testing ,Integration Testing, Performance Testing , Quality assurance expertise
Tools	Selenium, Postman, Jira, Jmeter, Jenkin , Grafana, Azure , Devops
Role	QA Manager
Description	As a QA manager supporting User Acceptance Testing (UAT) for PNB (Punjab National Bank) on the bank's side, your role involves overseeing performance testing and automation testing for Software as a Service (SaaS) solutions.

Project Name	Security Bank Philippines
Duration	Nov 2023 to Till Now
Testing Approach	Manual & Automation Testing, Integration Testing, Performance Testing , Quality assurance expertise
Tools	Selenium, Postman, Jira, Jmeter, Jenkin , Grafana, Azure , Devops
Role	QA Manager
Description	Security Bank Corporation is a universal bank in the Philippines dealing in Personal and business banking for loans, CASA, Cards, and Investments. CRMNext provided complete solution package to SBC to customize business process as per their customer requirements.

Project Name	Abu Dhabi Islamic Bank
Duration	Aug 22 To Mar 23
Testing Approach	Automation & Performance Testing
Tools	Selenium , Soap UI , Jmeter, Solarwinds , Fiddler.
Role	Asst. QA Manager
Description	Abu Dhabi Islamic Bank is an Islamic bank based in Abu Dhabi city, in the United Arab Emirates. CRMNext provides complete marketing solutions to ADIB bank to gets new opportunities through marketing channels.

Project Name	State Bank of India
Duration	Dec 21 To Aug 23
Testing Approach	Manual & Automation Testing, Security Testing
Tools	Selenium, Fiddler, Vega
Role	QA Lead & Asst. QA Manager
Description	SBI need a new implementation in the existing CRMNext product to manage social activities and sales process to manage KYC through CRM product.

Project Name	AUFIN
Duration	Feb 22 to Dec 22
Testing Approach	Manual & Automation Testing, Performance Testing, Integration Testing.
Tools	Selenium, SoapUI, Postman, Fiddler, Jmeter, SolarWinds
Role	QA Lead
Description	AUFIN is a small finance bank in India dealing in mostly in loans. AUFIN needs a complete solution in CRM application to manage the relationship with new and existing customer . CRMNext provides sales, marketing, and services automation process to AUFIN bank to become a digital bank in India.

Project Name	SCRMpro
Duration	Jan 15 to Aug 16
Testing Approach	Manual & Automation Testing ,Integration Testing.
Tools	Selenium, SoapUI, Postman
Role	QA Analyst
Description	This is a CRM product in which we can create a dynamic process for the sales process by work flow and also users can create dynamic reports and dashboards. This CRM also provide customer login feature by this any customer can check there generated invoices, milestones, and queries

Project Name	I-Order Rite Mobile App
Duration	Mar 15 to June 16
Testing Approach	Manual Testing
Tools	Postman
Role	QA Analyst
Description	I Order Rite aims to replace traditional paper-based menu with a tablet-based digital menu. It is explicitly designed to cater to the needs of both customers as well as businesses.