https://www.linkedin.com/in/jitendra-bansal

#### **PROFESSIONAL SUMMARY**

- A result-oriented software professional having 14+ years of experience in bridging the gap between product & business stakeholders.
- Proven track record in diverse domains including agri-tech, healthcare, e-commerce, social networking, and the art industry.
- Strong understanding of SDLC using Agile for web and mobile application development, both frontend and backend.
- Expertise in ensuring data privacy and security by implementing robust policies, compliance standards, and best practices to protect sensitive information.
- Enriched experience in ensuring product vision compliance, strategy development, roadmaps, performance, and analytics.
- Skilled in hiring, training, leading teams, conducting performance reviews, and career planning for team members.
- Hands-on experience in client communication for post-delivery support and customization.

### **TECHNICAL & MANAGERIAL SKILLS**

Languages/Scripts	PHP, React JS, JavaScript/Jquery, HTML/CSS		
Database & Cache	MySQL, Postgres, NoSql, Redis		
Framework & CMS	Laravel, Zend, Social Engine V4 & V3		
Infra / Cloud tools	Apache web server, AWS (EC2, RDS, S3, Cloudfront), GCP, Kubernetes, Docker		
Payment Integrations	Stripe, Razorpay, PayTm Wallet, Citrus (PayU Money) Wallet, PayPal		
3 <sup>rd</sup> Party Services and Tools	Git, Bitbucket, SVN, JIRA, Confluence, Zoho, Trello, Mantis, Google Vision and Map APIs, Google Tag Manager, Twilio		
People Management	Hiring, Training, IDP, KRA/KPI's, Team calibration, Performance review		
Project Management	Project planning, Sprint Planning, Scrum, Agile methodology		

### **WORK EXPERIENCE**

### Engineering Manager | Aryatech Platforms - arya.ag, Noida

Feb 2022 - Jan 2025

India's largest grain commerce platform, connects sellers and buyers of agri-produce, providing complete assurance on quantity, quality, and payments. The platform eliminates distress sales of farmers' produce by enabling storage and seamless finance options.

## Roles and responsibilities:

- Converting monolithic application to microservices architecture.
- Responsible for design review of product.
- Designing product architecture and handling technical strategy.
- Actively contributed to code review, code optimisation & performance tuning.
- Involved in building and managing tech team.
- Working on team charter, IDP, KRA/KPI's and team calibration.
- Identifying gaps in the ongoing processes and working proactively to overcome them.
- Converting system from manual testing to automated testing.

#### **Engineering Manager | Parentune, Gurugram**

Mar 2021 - Feb 2022

Parenting platform where parents can get an instant response to their questions by consulting doctors and attending live and recorded workshops. Having a network of more than one million parents and hundreds of experts.

Roles and responsibilities:

- Designing product architecture and handling technical strategy.
- Actively contributed to code review, code optimisation & performance tuning.
- Backend and REST API's development.
- Prepared a roadmap for converting monolithic application to a microservice architecture.

### Co-founder & CTO | Framd Limited, London

June 2019 - Mar 2021

We developed a commission-free platform for Artists to make the industry fairer, more transparent, and sustainable.

#### Roles and responsibilities:

- Explored, planned, developed and delivered a tech platform from the scratch.
- Architecture and Database design for whole product.
- Explored new product features to manage technology roadmap.
- Build, manage, and work alongside the Web, Android, and iOS teams.
- Managing company's, data, and security.
- Close cooperation with Integration/Build/Release teams to get to know the fixes delivered in every release.

## Sr. Technical Manager | Konsult App, Gurugram

Dec 2015 - May 2019

It was an ISO and NABH certified company, that operates in tele-consultation, medical tourism, Primary care physician (PCP) module and other healthcare solutions for top hospitals of Delhi NCR.

#### Roles and responsibilities:

- Designed, developed, and managed tele-consultation and medical tourism platforms from the scratch.
- Backend and REST APIs development for Web, iOS & Android app.
- Developed a dashboard to track mobile app users' activity and their data.
- Patient tracking tool development. Pricing module for estimation of medical expenses along with stay & travel costs.
- Handling of tech and support team.
- Twilio and Knowlarity telephony services for voice calling integration. Paytm and Citrus (PayU) Money integration.

# Associate Tech Lead | BigStep Technologies, Gurugram

Jan 2010 - Dec 2015

It's a top-tier custom software & product development company, provides complete End-To-End Digital Technology Solutions.

## Roles and responsibilities:

- More than 15 developed social networking web plugins are running successfully by several clients.
- Worked on code optimisation & performance tuning and achieved around 30% more efficiency.
- Received good exposure on e-commerce and online ticketing system.
- Functional & non-functional testing by unit tests, integration tests, manual testing and security testing.
- Client communication for various customisation, alterations, and bug fixes.

## **EDUCATION**

QUALIFICATION	YEAR	INSTITUTION	MAJOR SUBJECTS
B. Tech	2005-09	LNM IIT, Jaipur	Communication & Computer Engineering
Class 12 <sup>th</sup>	2004	Vivekananda School (MP)	P/C/M
Class 10 <sup>th</sup>	2002	Vivekananda School (MP)	General

## **NOTABLE ACCOMPLISHMENTS**

- Secured 515th state rank in AIEEE-2005.
- Founder member of the charitable group named "Sankalp" at LNM IIT, which works for the children in need.