

Neha Kumari

Software Test Engineer

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Career Objective:

Career spanning over 5 years of experience in Testing domain (Manual, Automation , Performance Testing with JMeter and Load Runner). Seeking for a position to utilize my skills and abilities to achieve high career growth through a continuous learning process and prove to be an asset for the organization.

Work Experience:

Organization: Cavisson System Inc.

Project Name: NetVision (Powerful Online Customer Experience Management (CEM) Platform)
NetStorm (Performance Testing & Capacity Analysis Solution)

Role: QA Engineer

Duration: Sep 2019 - Jan 2024

Description:

NetStorm and NetVision are different kinds of Software applications/tools used for **Performance Testing** (similar to **Load Runner/VuGen**) and **Online Customer Experience Management** (Similar to **Salesforce**). These are Java agent-based framework that works with any Java Virtual Machine and Application servers (like TOMCAT, WebLogic and Jboss).

Responsibilities: -

- **4.8** Years of Experience in the field of **Software Testing** of **Web Based Applications**.
- Have comprehensive knowledge in all phases of **STLC** and in **Black box** as well as in **gray box testing**.
- Have hands on experience Functional Testing like **Smoke Testing, Sanity, Regression, Re-Testing, Integration, Load Testing, API Testing, Database Testing** and **System Testing**.
- **Agile working** experience in the area of **Software Testing (Manual and Performance Testing)** with a solid understanding of **test planning, test design, test execution, defect reporting and tracking**.
- Worked closely with teams to **enhance the application's overall functionality**, ensuring seamless **performance** for end-users.
- Conducted comprehensive test case creation, execution, and management using Test Link ensuring meticulous coverage of functionalities
- Leveraged **Bugzilla and Jira** for meticulous **bug reporting, tracking, and resolution**, facilitating streamlined communication within the development team.
- Conducted comprehensive **load testing** and **performance analysis** of **Net Vision** using **JMeter**, resulting in the **identification and resolution of critical bottlenecks, ensuring optimal system performance and scalability**.
- An innovative team player proven to work under tight deadlines, Adaptable to new software technologies, quick learner and can work efficiently as an individual.

Organization: Edu space Technologies Private Limited (Proctur - Simplifying Education Management)

Project Name: Lead Funnel - Student portal for HRIT University and Lead CRM - A Customer Relation Management tool for administrators to track and update student progress.

Role: Quality Analyst

Duration: June 2024 - Feb 2025

Description:

The CRM system manages student admissions and follow-ups. It has two key modules:

Lead Funnel: Handles student application submissions, fee payments, and registration completion.

Integrates payment gateway for secure transactions.

Automates status updates for application processing.

Lead CRM: Enables admin users to track and manage leads efficiently.

Supports lead assignment to counsellors based on predefined criteria.

Provides automated follow-up reminders and status tracking.

Integrates reporting and analytics for performance monitoring.

Responsibilities:

- Have comprehensive knowledge in all phases of **STLC** and **SDLC**.
- Have hands on experience Functional Testing like **Smoke Testing, Sanity, Regression, Re-Testing, Integration, Load Testing, API Testing, Database Testing** and **System Testing**.
- **Agile working** experience in the area of **Software Testing (Manual and Performance Testing)** with a solid understanding of **test planning, test design, test execution, defect reporting and tracking**.
- Worked closely with teams to **enhance the application's overall functionality**, ensuring seamless **performance** for end-users.
- Collaborated with cross-functional teams to enhance software quality, reducing critical defects by 25% before production release.
- Played a key role in testing Lead Funnel, a student portal for HRIT University, ensuring a 98% bug-free registration and academic tracking experience.
- An innovative team player proven to work under tight deadlines, Adaptable to new software technologies, quick learner and can work efficiently as an individual.
- Conducted comprehensive **load testing** and **performance analysis** with **JMeter**, resulting in the **identification** and **resolution** of **critical bottlenecks, ensuring optimal system performance and scalability**
- Good experienced in API Automation (Rest Assured).
- Leveraged **Bugzilla** and **Jira** for meticulous **bug reporting, tracking, and resolution**, facilitating streamlined communication within the development team.
- Strong experience in client interaction, including requirement gathering, issue resolution, and stakeholder communication.

Technical Skills:

- **Technology:** Manual, Performance Testing, API Automation
- **Programming Languages:** Java.
- **Servers:** Weblogic, Docker Containers, GCP
- **Defect Tracking tool:** Bugzilla and Jira
- **DataBase:** PostgreSql, Workbench SQL
- **Operating System:** Ubuntu, Windows, Linux
- **Other tools:** JMeter, Putty, Win SCP, CVS, X-Shell, Post, FileZilla

Educational Details:

- B.Tech from Gandhi Institute Of Engineering & Technology University, Gunupur.