

ISHANT
KUSHWAH
QA MANAGER

Contact

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Noida

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Skills

Software Development Lifecycle

Process improvement strategies

Requirements Analysis and Validation

Test Automation Management

Performance Testing Management

Agile methodologies proficiency

Quality assurance expertise

Product Knowledge in CRM

Knowledge in Banking Domain

Precise Quality Assurance Manager proficient in all QA operations, policies and procedures. Experience hiring and developing individual team members. Committed to thoroughly assessing product quality and manufacturing processes to achieve excellent results and customer satisfaction.

Work History

2021-12 -
Current

QA Manager

- BUSINESSNEXT
- Improved overall efficiency of the QA department through strategic planning and resource allocation.
 - Managed cross-functional teams to ensure seamless coordination between QA, development, and support departments.
 - Managed budgetary allocations for the QA department, optimizing resource utilization while ensuring all projects were executed within allocated budgets.
 - Implemented risk-based testing strategies that prioritized high-risk scenarios, enabling efficient use of resources during tight deadlines.
 - Developed and implemented comprehensive quality assurance plans to monitor product quality and adherence to regulatory standards.
 - Utilized automation tools to increase efficiency in repetitive tasks, allowing more time for exploratory testing and issue resolution efforts.
 - Optimized test case coverage by identifying gaps in existing test plans and devising new strategies for comprehensive testing.
 - Applied coaching techniques and tools to support managers and team members in improving performance.

2019-11 -
2021-11

QA Team Lead

- BUSINESSNEXT
- Streamlined QA processes for faster issue identification and resolution, improving overall product performance.
 - Led a team of QA professionals to ensure timely delivery of high-quality software releases.
 - Established comprehensive test plans based on

project requirements and priorities.

- Improved customer satisfaction ratings by proactively addressing concerns related to software quality.
- Managed resources effectively, ensuring optimal team performance and productivity.
- Implemented automation tools to reduce manual testing efforts, increasing efficiency and accuracy.
- Built automated test scripts to handle repetitive software testing work.
- Mentored junior QA analysts to develop their skills and contribute more effectively to the team.

2014-07 -
2016-08

Software Quality Assurance Engineer

SPHINX WORLDBIZ LTD, Noida

- Collaborated with developers to ensure timely resolution of identified issues, enhancing overall product performance.
- Created successful test scripts to manage automated feature testing,
- Developed and executed QA test cases, scripts and procedures for automated software maintenance.
- Created detailed bug reports complete with reproduction steps, enabling swift resolution by developers.
- Developed custom test tools to increase efficiency and accuracy of the QA process across various platforms and environments.
- Improved software quality by designing and implementing comprehensive test plans, identifying bugs, and suggesting improvements.

Education

Bachelor of Science: IT

ITS ENGINEERING COLLEGE - Greater Noida, India

PROJECTS

PUNJAB NATIONAL BANK :

As a QA manager supporting User Acceptance

Testing (UAT) for PNB (Punjab National Bank) on the bank's side, your role involves overseeing performance testing and automation testing for Software as a Service (SaaS) solutions.

Polaris Bank :

Handling the client quality team to perform various testing processes on the cloud involves several key responsibilities and strategies to ensure effective testing and quality assurance (QA) practices.

MetLife Insurance :

Working as a Team Lead to plan and execute testing strategy for web and mobile applications in the insurance domain involves several key responsibilities and steps to ensure thorough testing and high-quality deliverables