Ravichandraraju Gunturi

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TEST LEAD

Seeking challenging assignments for a career encompassing professional & personal advancement

- ◆ Dynamic & Competent Computer Science Engineer offering 11.10 years of experience in Software Testing (Client-Server & Web Based Applications) currently spearheading efforts as Test Lead with PACTERA Technologies.
- ♦ In-depth experience of 7.6 years as a Performance Tester in both distributed Client/Server and web applications and 2 years as Functional Tester and 10 months as API Tester using PostMan & Fiddler.
- ♦ Extensive knowledge in the Performance Test Life Cycle.
- Experience in the entire SDLC life cycle from requirements gathering to releasing into production.
 - ♦ Defining Performance metrics, analyzing the usage of application, conducting tests in manual and goal oriented scenario.
 - ♦ Expertise in using performance testing tools such as Load runner, JMeter, Neoload, Performance Centre, Splunk, Dynatrace and exposure to Locust, K6, Web load.
 - ◆ Expert in developing load and performance test scripts and performing types of tests (Load/Spike/Stress/Endurance Tests) for execution.
- Extensive experience with baseline, benchmark, load, stress and endurance testing for Performance.
 - ♦ Analyzed the business requirements and wrote Test cases. Analyzed the business requirements and wrote Test Strategy.
 - ♦ Preparation of detailed test plan, Effort Estimation, guiding the team in Automation process & Performance Testing.
 - Excellent with Parameterization and Correlation.
 - Excellent in communication. presentation and interpersonal skills.
 - ♦ Contributed to the completion of all projects in time.
 - Ability to work in tight schedules and on different applications concurrently.
 - ◆ Demonstrating technical proficiency in a high paced production environment & exercise judgment within defined procedures & practices to determine appropriate action.
- Strong experience in Stakeholder management and able to play the role of an individual contributor.
 - ♦ High level experience of CI/CD in Azure DevOps.
 - ♦ Expertise in Problem Solving and Bug Tracking Reports using Bug Tracking Tools (Micro Focus ALM, ClearQuest, BugZilla and JIRA)
 - Experience in both Windows and UNIX environments.

TECHNICAL PROFICIENCY:

Languages C, Java/J2EE, VB Script, .Net, XML, Unix - Shell Scripting

Operating Systems Windows 2000/2003, Vista, NT, Linux, Solaris Databases Oracle, DB2, SQL Server, MS-Access, MongoDB.

Automation Tools Load Runner 12.60, CA Wily 9.5, JMeter 5.6.1, Testable, Locust, K6,

Gatling 3.7.6, Soap UI 5.4.0, WinRunner 7.0, QTP 8.2, Silk Test, Performance Centre 9.5/ALM 12.02, VSTS 2017, Neoload 6.8.1, Azure Load, Radview Web load, New Relic APM, Splunk, Kubernetes, AppDynamics, AWS Cloud Watch, Dynatrace 6.3, PostMan and Fiddler.

Bug Tracking Tools Quality Centre 10.0, Micro Focus ALM, BugZilla, JIRA

Web TechnologiesASP, Java Script, VB Script, JSP, HTML.Web/ApplicationApache, Tomcat, Weblogic, WebSphere, IIS

Servers

Monitoring Tools WireShark 2.6.6, Fiddler 4.0, IBM Tivoli, Perfmon

ERP Tools Microsoft Dynamics AX 2012, SAP, Siebel

CERTIFICATIONS:

- ♦ Certified Leading SAFe Course 4.5 from Scaled Agile.
- ♦ (HPO-M15) HP Quality Center 9.2 Certified Professional.
- ♦ (HPO-M18) HP Load runner Certified Professional.
- ♦ Microsoft Azure Fundamentals i.e. AZ-900 Certified Professional.

PROFESSIONAL EXPERIENCE:

PACTERA Technologies NA Inc.

JUNE 2022

Test Lead

Project OneForma

Duration January 2022 - June 2022

Client USPS

Technologies Java, ReactJS, JIRA

Role Test Lead

Testing Approach JMeter 5.5, Locust, Python, AWS CloudWatch, API Testing

Description OneForma is an enterprise-grade and fully customizable platform to

manage all ML and AI training data needs from recruiting/user

management, workload distribution and quality management. Some of

JAN 2022 -

the major features of OneForma include User Recruitment, User

Management, Workload Management, Quality Management,

BI&Analytics.

Responsibilities

- ♦ Participated in PI Planning activities and provided estimations on NFR user stories.
- ♦ Documented the test cases for the Non-Functional Requirements.
- ♦ Preparation of Performance Test Plan.
- ♦ Created & Executed Performance Test Scripts, Designing scenarios and Execution using JMeter 5.5.
- ♦ Monitored the system usage using AWS Cloud Watch.
- ♦ Responsible for Review of Test plan, test scripts, execution, analysis and reporting.
- ◆ Take ownership of defects raised in JIRA tool found during performance testing and work closely with developers to resolve them.
- ♦ Prepared Performance Test Report.
- ♦ Participated in Go/No-go meetings.

ACCENTURE Solutions Pvt Ltd.

AUG 2010 - DEC2021

Test Lead

Project Legal, Compliance & Regulatory Relations Technology Software Quality

Assurance

Duration August 2018 – December 2021

Client Bank of America

Technologies .Net, Java, SQL Server.

Role Test Lead

Testing Approach

Load runner, JMeter, ALM, DynaTrace and DNT

Description

Bank of America is an American multinational banking and financial services corporation headquartered in Charlotte, North Carolina. It is the second largest bank holding company in the United States. Bank of America provides its products and services through operating 5,100 banking centers, 16,300 ATMs, call centers, and online and mobile banking platforms. Its Consumer Real Estate Services segment offers consumer real estate products comprising fixed and adjustable-rate first-lien mortgage loans for home purchase and refinancing needs, home equity lines of credit, and home equity loans.

Responsibilities

- ◆ Preparation of Performance Test plan for all applications that required performance testing inside BofA.
- ♦ Prepared Capacity Sizing estimates to the Client.
- ◆ Installation of Load runner controller and Load generators and troubleshoot the issues in setting up the tool for Performance Testing
- ♦ Created & Executed Performance test Scripts, Designing scenarios and execution prepared using HP Load runner 12.5
- ◆ Performed Analysis using Dynatrace and DNT tool for Performance testing
- ♦ Leading a team of 10 members from Performance testing.

- ♦ Documented the test cases for the Non Functional Requirements.
- ◆ Responsible for Review of Test plan, test scripts, execution, analysis and reporting.
- ♦ Took ownership of defects found during performance testing and worked closely with developers to resolve them.

Project Loblaw

Duration May 2014 - June 2018

Client Loblaw's Inc (Loblaw Companies Limited)

Technologies SAP

Role Test Lead

Testing Approach

Load runner, Splunk, Dynatrace

Description

Loblaw Companies Limited (Loblaw) is Canada's largest food retailer and a leading provider of drugstore, general merchandise and financial products and services, SAP Retail is being rolled out across the Loblaw business as part of the SAP Program that will be integrated across supply Chain and a number of Non-SAP systems (e.g. DBK, IPFR, ORMS). From a supply chain perspective, SAP will be integrating with core systems delivered as part of the flow supply chain which include IPFR, WMS, and TMS.

Responsibilities

- ♦ Analyze and review System Specifications.
- ◆ Create, construct and execute on the Performance/Scale testing and Capacity measurement strategy.
- ♦ Interact with different SAP functional team and collect the Non-Functional Requirements for each business objects.
- ♦ Documented the workflows for different SAP business transactions like Merchandise, Finance, supply chain etc
- ◆ Validate that all systems that are integral to the current release are capable of operating at load levels specified by the performance requirements and agreed upon SLA's.
- ♦ Validate application response time and throughput meet SLAs under expected peak and average load
- ♦ Validate that the batch schedule defined by the operational clock can be adhered to from a performance/SLA standpoint.
- ◆ Coordinating with other teams clarifications on requirement, requirement changes & daily/weekly status reporting.
- ♦ Prepared master test data in SAP for test execution.
- ♦ System utilization monitoring on SAP ECC.
- ◆ Conduct post release testing & Helping with bug detection and fixing.
- ♦ Work with cross-functional teams to ensure quality throughout the Software development life cycle.

Duration November 2013 – April 2014

Client Minnesota Mining and Manufacturing Company

Technologies .Net, SQL, JIRA 7.2.9

Role Test Lead

Testing Approach Neoload, JIRA.

Description The 3M Company, formerly known as the Minnesota Mining and

Manufacturing Company, is an

American multinational conglomerate corporation operating in the fields of industry, worker safety, health care, and consumer goods. The company produces over 60,000 products under several world-renowned brands including adhesives, abrasives, laminates, passive fire protection, personal protective equipment, window films, paint protection films, dental and orthodontic products, electrical & electronic connecting and insulating materials, medical products, car-

care products, electronic circuits, healthcare software and optical films.

Responsibilities

- ♦ Participated in PI Planning activities and provided estimations on NFR's user stories.
- ◆ Preparation of Performance Test plan for every sprint.
- ♦ Created & Executed Performance Test Scripts, Designing scenarios and Execution using Neoload.
- ♦ Leading a team of 5 members from Performance testing.
- ♦ Documented the test cases for the Non-Functional Requirements.
- ♦ Responsible for Review of Test plan, test scripts, execution, analysis and reporting.
- ♦ Take ownership of defects raised in JIRA tool found during performance testing and work closely with developers to resolve them.

Project Cisco

Duration September 2012 – October 2013

Client Cisco Systems, Inc

Technologies Java, ASP.NET, SQL Server.

Role Senior Performance Test Engineer

Testing Approach

Load runner, Performance Centre.

Description Cisco Systems, Inc is the worldwide leader in networking that

transforms how people connect, communicate and collaborate.

Involved in multiple projects of CISCO-Performance testing used both

Web and Web Services protocols in Load runner.

Responsibilities

- ♦ Create, construct and execute on the Performance/Scale testing and Capacity measurement strategy.
- ◆ Executed CU, SU & Reliability tests for all CISCO Projects and Preparation of Performance Reports.
- ♦ Coordinating with onsite teams clarifications on requirement, requirement changes & daily/weekly status reporting.
- ♦ Coordinating with onsite teams clarifications on requirement,

requirement changes & daily/weekly status reporting.

Project Shell

Duration September 2010 - August 2012

Client VS&A, OAS&A

Technologies ASP.NET, SQL Server. Role Senior Test Engineer

Testing Approach

Manual Tester.

Description

Royal Dutch Shell plc, commonly known as Shell, is an Anglo-Dutch multinational oil and gas company with headquarters in the United Kingdom.

VS&A is a vendor registration application which involves creating vendor and updating vendor details in ERP . It also involves amending, deleting, and extending of existing vendors. It is expected to be used in than more 30 countries across the OASA is an agreement registration application which involves creating an agreement and updating agreement details in ERP. It also involves amending and reports. It is expected to be used in more than 30

countries across the world.

Responsibilities

- ♦ Review and Analyze System Specifications.
- ◆ Take ownership of defects found during testing and work closely with developers to resolve them.
- ♦ Coordinating with other teams clarifications on requirement, requirement changes & daily/weekly status reporting.
- ♦ Analyze, interpret and publish test results and technical data with levels of data required by Development/QA and Senior variable Management.
- ♦ Conduct post release testing.
- ♦ Work with cross-functional teams to ensure quality throughout the software development life cycle.

ACADEMIA:

MASTER OF SCIENCE (COMPUTER SCIENCE)

Osmania University

BACHELOR OF SCIENCE (COMPUTER SCIENCE)

Osmania University