

Ritesh Kumar (QA Engineer)

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Dehradun, Uttarakhand

OBJECTIVE

Dynamic QA Engineer with 2.11 years of experience in testing web and mobile applications. Expert in the STLC with a keen eye for detail and a solid grasp of business and software requirements. Renowned for strong analytical skills, effective problem-solving, and clear communication, consistently ensuring high-quality software delivery. Proven track record of providing actionable recommendations and ensuring compliance with industry standards and best practices

TECHNICAL SKILLS

- **Testing Methodologies:** Manual Testing, Test Case Design, Test Planning, End-to-End Testing, UI Testing, Mobile App Testing, Functional Testing, API Testing, UAT, Regression Testing, Usability Testing , Cross- browser Testing, Responsive Testing.
- **Technical skills :** API Testing, Backend Testing
- **Tools :** JIRA, Bugherd,Swagger, Chrome DevTools, Postman, Trello, Asana, Google Docs, Stripe.
- **Soft Skills:** Time Management, Excellent Communication, Work Well Under Pressure, Problem-Solving, Attention to Detail, Accountability
- **Technologies:** HTML, CSS, Javascript, Python.

WORK EXPERIENCE

QA Engineer | Rubico IT Private Limited | Dehradun | November 2021- Present

- Designed and executed comprehensive test plans and test cases, ensuring thorough coverage all application functionalities and achieving 95% test coverage.
- Performed regression and performance testing, identifying and promptly reporting software defects to ensure timely resolution.

- Collaborated with cross-functional teams, including developers, product managers, and designers, to prioritize and resolve critical quality issues, improving overall product quality
- Actively participated in Agile ceremonies (sprint planning, demos, daily stand-ups, defect reviews) to contribute to efficient sprint management and continuous improvement
- Utilized JIRA and Bugherd for efficient test cases and bug/defect management, ensuring clear documentation and traceability.
- Provided quality assurance reports and actionable recommendations to stakeholders, aiding in informed decision-making and continuous product improvement
- Facilitated user acceptance testing (UAT) sessions with clients, gathering feedback and ensuring the final product met user expectation
- Trained and mentored junior QA engineers, promoting knowledge sharing and skill development within the team.

Projects:

Jovy CMS : Ecommerce Management tool

Jovy CMS Jovy offers a variety of features to help businesses of all sizes get started and grow online. Some of these features include product management, marketing tools, and customer relationship management.

Validated an drag-and-drop builder to accelerate frontend development by providing a library of reusable, pre-designed components. Significantly reduced development time for standard UI elements.

Project URL : <https://www.jovyshop.com/>

Responsibilities :

- Verify the admin can website using builder
Verify the admin can create and update the products and managed them accordingly.
- Run Regression test scripts
Create and Maintain Test cases

Franciscan voice: Pilgrimage Mobile App

The Mobile Content Management Application is a dynamic mobile app designed to provide users with seamless access to a variety of content, including podcasts, prayers, and images.

Project URL -> Available in Google play store and Apple store with the name of

“THE SHELL”

Education

Diploma in Information Technology, Government **2017 - 2020**
Polytechnic Pithuwala Deharadun, Uttarakhand
Vocational Training from Brainrock Consulting service in Web development

Personal Details

Date of Birth : 08/01/1999

Gender : Male

Language :English, Hindi (Full working proficiency)

Place : Dehradun