RUCHI GUPTA

g.ruchi2285@gmail.com
B. Tech
MOB: 9315862988
Skype: Ruchi.gupta2285@gmail.com

PROFESSIONAL SUMMARY

- 8.10 Years of Experience In the area of Software Testing (**Automation** and **Manual** Testing)
- Experience in testing of S**alesforce** and PEGA applications.
- Strong Experience in Automating Web Applications using **Selenium Web Driver, Grid, TestNG, Maven and Cucumber.**
- Good experience in creating custom **xpath** identifier for locating objects on web pages
- Experience in designing **Data Driven Framework** using **Page Object Model**.
- Strong understanding of **Automation Scripts** and **Keyword Driven, BDD Framework**.
- Developing, Executing & maintaining automation Test Cases using **Core Java** and **Gherkin.**
- Experience in API testing using **Postman** and **JMeter**.
- Experience of working in **Agile & Scrum** environment.
- Basic understanding of running the application using **Docker**.
- Experience of Test Management tool using **JIRA and Zephyr.**
- Experience in **Cross browser testing** and **Parallel Test execution.**
- Familiar with CI/CD using **Jenkins.**
- Familiar with all aspects of **SDLC and STLC.**
- Experience of preparing **Test Plan, Estimation and presenting TSR** on the behalf of SOW document.
- Experience of using Microsoft SQL Server to retrieve and use data in Databases.
- Excellent **Leadership & Team** handling abilities, **mentoring** team for Automation tasks.
- Experience of helping **HR & Recruitment** team in interviewing candidate.

TECHNICAL SKILLS

Automation Testing	• Selenium using IDE & Web Driver, Selenium Grid, Cucumber
Manual Testing	• Expertise in Software Manual Testing Methodologies
Technologies	• Microsoft Technology, Open-Source Technology
Applications & Tools	• Eclipse IDE, TestNG, Git, Jenkins, Maven, Docker, Postman, JIRA, Browser Stack, Bugzilla, Test Link, Auto IT, Win SCP, Putty
Database	• Microsoft SQL Server 2008.
Languages	• Java, C, SQL, Gherkin
Scripting Languages	• HTML, Java
Operating System	• Windows, Linux, Mac
Domain	• Banking, Insurance, E-Learning, TV Media, E-Commerce, HealthCare, Social Networking, Education.

WORK EXPERIENCE

Organization	Role	Duration
Areteans	Lead Consultant - QA	Apr 2023 - Present
IDEMIA, Noida	QA Lead	Aug 2022 – Dec 2022
NTTDATA, Noida	Quality & Performance Specialist	May 2021 – Jul 2022
Globeminds Technology Pvt. Ltd.	Sr. Automation Test Engineer	Jan 2019 – May 2021
Ericsson India Ltd.	Sr. Engineer	May 2014 – Nov 2017

PROJECTS

#1 QBE – RMS	*Apr2023 – Present*
Project	**RMS**
Role	Lead Consultant – QA (QA Manager)
Description	**RMS** is PEGA application, in this insured user can raise refund and compensation against their claim here and user is getting this claimed amount with delay interest. This application is designed for different personas (Role).
Responsibilities	- Working as QA Manager, Read SOW document and prepared Master Test Plan and separate Test Plan & Effort Estimation. - Involved in identifying the E2E scenario & Creating the Reusable methods & Generic methods. - Prepared Data Driven, Keyword Driven and BDD Framework with the combination of Selenium, cucumber and TestNG. - Automation Test cases execution and Report Generation. - Sharing Automation Test Results for each regression. - Mentoring other team members on Automation front. - Framework enhancement, Adding test cases into framework. - Automating test cases on various browsers like Firefox, Chrome & IE. - Maintaining Weekly Status Report, Defect Report and Release Notes. - Responsible to setup defect triage calls with developers, and Client. - Involved in Interview process.
Environment	Automation tool Selenium Web Driver, Java, Eclipse, TestNG, Cucumber framework, Maven, Broser Stack, Agile, Jira, GitHub, PEGA.

#2 IDEMIA	Aug2022 – Dec2022

Project	**GTS**
Role	QA Lead
Description	GTS is application created on Salesforce which is a Global CRM tool. Single tool used by various Role to handle the business in centralize application here Admin Role user can have access of other Roles.
Responsibilities	- Leading the Automation and Manual testing team, having the strength of 11 testing professionals. - Responsible to test in all the environments like DEV, UAT and Prod on Web browser, iPhone, Android, workbench and on Data Loader. - Mostly worked with Cases, Contacts, Accounts, Profiles, Leads, Opportunities, Mass Sampling, Orders and Services Entities. - Validated the Assignment Rules of Cases, Accounts and Profiles. - Checking the functionalities of Escalations rules of cases. - Thoroughly validated the validation and business rules. - Done deployment through Change Set including Inbound and Outbound change sets. - Designed the Data Driven, Keyword Driven BDD framework. - Identifying the E2E scenario & Creating the Reusable methods & Generic methods. - Responsible to provide effort estimation on Team level. - Prepared and sent daily reports — test execution report and bug report to management. - Responsible to setup defect triage calls with developers, and Client. - Involved in Interview process.
Environment	• Salesforce, Salesforce Inspector, Workbench, Data Loader, Automation Tool - Selenium Web Driver, Java, Eclipse, TestNG, Cucumber, Maven, Jira, GitHub, Docker, Jenkins.

#3 McKinsey Academy – Client Portal	May2021 – Jul22

Project	**Client Portal**
Role	Quality & Performance Specialist
Description	**Client Portal** is a product platform for hosting online courses for their enterprise clients. Client Portal is the unified application platform which enables their enterprise clients to have a single source of information using web browser.
Responsibilities	- Involved in identifying the E2E scenario & Creating the Reusable methods & Generic methods. - Prepared Data Driven, Keyword Driven and BDD Framework with the combination of Selenium, cucumber and TestNG. - Prepared XML and Excel files for collection of data and Element Locators using object repository used this in test suite with the help of APACHE POI library files. - Created and Executed test scripts for regression testing of web application using selenium & cucumber. - Involved in the process of Docker. - Providing effort estimation to the client.
Environment	• Automation tool Selenium Web Driver, Java, Eclipse, TestNG, Cucumber framework, Maven, Agile, Jira, GitHub, Docker.

#4 Retail Online Banking	*Jan 2019 – May2021*

Project	**Retail Online Banking**
Role	Sr. Automation Test Engineer
Description	ROB is teller-based UI application for Banks and Credit unions. It has entire core banking functionality. The ROB (developed using J2 architecture & Oracle as back end) is a pioneer in banking and financial space.
Responsibilities	- Involved in creation of Maven Project, Writing Selenium Web Driver & JAVA Code using Page Object Model Framework along with TestNG. - Responsible for Adding/Writing/Correcting Automation Test Scripts. - Monitored the Re-Testing / Regression testing on each new build. - Set the schedular on Jenkins. - Prepared and sent daily reports - test execution report and bug report to management
Environment	• Automation testing using Selenium Web Driver, Java, Eclipse, Jenkins, TestNG, Maven, Agile, SQL, Jira.

#5 Ericsson India Ltd. - Watch Point CMS	*May 2014 – Nov 2017*

Project	**Watch-Point CMS**
Role	Sr. Engineer
Description	The Watch-Point CMS is a content management and workflow processing system. The system provides a centralized location where users can view and manage information associated with content delivery to multiple platforms in multiple formats with different meta data.
Responsibilities	- Interaction with client for gathering new CRs. - Created Test Cases, Test Plans, and Test Scope/Testing Schedule. - Responsible for integration testing, Functional testing, System Testing. - Provide sign OFF of User Acceptance Testing for new CR's from the client. - Analysis of User Stories of each Sprint & creating test scenario and preparing test data & test cases. - Daily defect status calls with client & development team. - Defect management and Defect reporting with Jira
Environment	• Manual Testing, Linux, Agile, SQL, Jira

PERSONAL PARTICULARS

Name	Ruchi Gupta
Email	g.ruchi2285@gmail.com
Contact No.	+91 9315862988
Passport No.	P1937010