# SAHIL AGGARWAL

## Developer

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## CAREER SUMMARY:

Proficient at crafting clean, efficient, and maintainable code utilizing object-oriented programming (OOPs) concept. Skilled in troubleshooting client issues, managing accounts, and developing responsive websites with secure login and payment functionalities. Experience in designing and optimizing databases for efficient data management.

## WORK EXPERIENCE:

**Spraxa Solutions Pvt. Ltd.**

Technical Support & Account Coordinator | July 2023 - Present

- Working as a **Web Developer** internally, enhancing the company's website functionality and user experience
- Resolved 80% of client **technical issues** within 24 hours, and implemented effective solutions.
- Managed **12-15 client** accounts efficiently, maintaining a **98% of data accuracy rate.**
- Leveraged strong technical and clear communication to bridge the client-tech gap, resulting in a 40% increase in **client satisfaction** and the creation of technical documentation for future reference.

**HD & ND Corporates Pvt. Ltd.**

IT Assistant | Apr 2022, Apr 2023

- Resolved **70% of user issues** on first contact, addressing hardware, software, and network problems.
- Maintained **system uptime by 99.5%** through proactive network configuration and maintenance.
- Documented procedures and solutions, increasing team efficiency by 15% and promoting knowledge sharing.

## RELEVANT PROJECTS: https://github.com/SahilAggarwall

**React Website**

Tech used: HTML, CSS, JavaScript, React, Node.js, MongoDB

- Developed and deployed a **responsive** resume website using **React** and **Node.js**.
- Implemented a form that securely sends data to **MongoDB.**

**Uber Database Prototype**

Tech used: MySQL

- Designed & implemented an optimized database (tables & relationships) for efficient data management.
- Delivered a **top-ranked database solution** with efficient structure & queries.

**Snake & Ladder**

Tech used: C++, C GraphicsLibrary

- Implemented the game logic with **automatic progression** along the game board, including the generation of random dice rolls.
- C graphics library to design and render the game board, snakes, ladders, and player tokens, providing a visually appealing user interface

## EDUCATION:

**2021 - 2024 | Sri Guru Tegh Bahadur Khalsa, University of Delhi**

Bachelor of Computer Science Honors: CGPA ~ 8

## SKILLS:

- Programming: C++, HTML, CSS, JavaScript, React, Node.js
- Database: SQL, MySQL, MongoDB
- Core Competencies Skills: Time Management, Analytical Thinking, Problem Solving