Sandeep Kumar Verma

Frontend Developer

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Noida, UP

OBJECTIVE

Seeking an opportunity to work in a challenging environment in order to prove my skills and utilize my knowledge and intelligence for the growth of the organization.

EXPERIENCE

Associate

HCL Technologies | Project - KONE Corporation

= 01/2023 - 12/2023

- As an IT Analyst, I provide quality services to end users with the best user experience, and end-to-end ticket management (User create interactions via emails, chats, and calls).
- Issue resolved or escalated to correct resolver group within agreed SLAs.
- Scope includes Software deployment, Resolving Incidents, and service requests, Password management, Application troubleshooting, Setting up an Outlook account, and managing Active-directory (adding users, password reset, and account enable/disable).
- · Tools BMC Remedyforce, SCCM, and MS-Teams.

Analyst

MarkScan | Project - Amazon Audible

= 10/2022 - 12/2022

- · Prevented Piracy of Digital Intellectual Property of Amazon Audible.
- Conducted data research using MS Excel, identifying trends and patterns that contributed to improved decision-making.
- Tracked various Social media platforms and collected data shared with upper departments.
- Assisted in troubleshooting data discrepancies and implemented solutions to enhance data accuracy.

PROJECTS

Weather App

Technology used: HTML, CSS, JavaScript

- Built a user-friendly and responsive weather app that utilizes HTML, CSS, and JavaScript to fetch real-time weather and geolocation information through APIs.
- The app offers a simple and intuitive interface for users to quickly access weather details based on the particular location

Dynamic Quotes Website

Technology used: HTML, CSS, JavaScript

- Developed a user-centric quotes generator leveraging HTML, CSS, and JavaScript for an engaging interface.
- Utilized APIs to fetch diverse quotes, ensuring fresh content and seamless browsing experiences.

EDUCATION

Bachelor's in Computer Application

CGPA

Ranchi University

8.10 / 10

Intermediate of Science

Gossner College

苗 2016 - 2018 👂 Ranchi, JH

Matriculation

BNS DAV Public School

SKILLS

Core Java HTML5 CSS3

JavaScript ReactJs SQL

Problem Solving Bootstrap

CERTIFICATION

Core Java

Completed a certification course provided by Internshala.

Introduction to Data Analytics

Completed a certification course provided by Simplilearn.

LANGUAGES

English

Hindi

INTERESTS

Reading Books

Playing Chess