

Sathwik Rao Bachu

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EDUCATION

Vignana Bharathi Institute Of Technology

Bachelor of Engineering in Information Technology

Hyderabad

Aug. 2019 – Aug 2023

Nano Junior College

Intermediate(MPC)

Hyderabad

Mar. 2017 – Mar 2019

EXPERIENCE

Software Developer

KORE.AI/MPHASIS

July. 2023 – Present

Hyderabad

- Improved chatbots based on customer feedback, implemented personalized features, and adapted solutions to evolving needs.
- Collaborated closely with customers to refine functionalities and enhance user satisfaction.

Software Developer Intern

KORE.AI

Feb 2023 – June 2023

Hyderabad

- Designed and built interactive chatbots using JavaScript and Node.js to improve user engagement and automate responses.
- Trained machine learning models on user utterances to enhance the chatbot's natural language understanding (NLU) capabilities.
- Developed complex dialog tasks to handle various user intents and ensure seamless conversational flow.
- Utilized Botkit framework to streamline the development process and integrate advanced features.
- Conducted extensive testing and optimization to ensure high performance and reliability of chatbots in diverse use cases.

PROJECTS

Huntington / javascript,node.js,rest apis

Aug 2023 – Feb 2024

- Huntington project we need to build the chatbot to ensure the efficient communication and seamless user experience.
- Huntington project we need to build the chatbot to ensure the efficient communication and seamless user experience.
- Integrated rest and soap apis.

CompSych / javascript,node.js,rest apis

Sep 2024 – Dec 2024

- CompSych project we need to build the chatbot to ensure the efficient communication and seamless user experience.
- CompSych project we need to build the chatbot to ensure the efficient communication and seamless user experience.
- Integrated with the Smart Assist.

TECHNICAL SKILLS

Languages: Java,C#, Python, C/C++, SQL, JavaScript, HTML/CSS

Frameworks: Node.js, Flask, Django

Developer Tools: Git, Visual Studio, PyCharm, Eclipse

MISC: Machine Learning

CERTIFICATIONS

- Artificial Intelligence and Machine Learning
- Introduction to Data Science in python
- NLP-Natural Language Processing with Python

HOBBIES

- Playing and Watching Cricket
- Browsing
- Travelling