



Deepak Gautam

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SUMMARY

Experienced leader with 15+ years in web application development & product development, adept at delivering global solutions. Skilled in Agile/Scrum methodologies, leading product teams, and meeting deadlines. Proficient in facilitating scrum meetings, sprint planning, and ensuring seamless team coordination. Managed IT service providers for optimal service delivery and led successful RFP/RFE projects.

EXECUTIVE PROFILE

- **With a rich background in web development** spanning over 10+ years, I have mastered various CMS and frameworks, including Wordpress, Joomla, Magento, Drupal, CakePHP, Symfony, and Laravel. My expertise extends to developing scalable and high-performance web applications tailored to meet diverse client needs.
- As a seasoned leader, **I excel in guiding product teams towards success** by setting clear goals, fostering collaboration, and ensuring timely delivery of projects. I prioritize effective communication and coordination to drive innovation and achieve business objectives.
- **My proficiency in Agile and Scrum methodologies** enables me to lead teams through successful project executions. I have a proven track record of organizing and facilitating daily scrum meetings, sprint reviews, and retrospectives. Additionally, I am adept at sprint and release planning, backlog grooming, and defining acceptance criteria.
- **I have successfully managed IT service providers**, ensuring adherence to SLAs and delivering optimal services to support engineering and product teams. My strategic approach to service delivery has consistently met the desired levels of quality and efficiency.
- During my tenure at client locations, **I led teams in executing Request for Proposal/Request for Enhancement (RFP/RFE)** projects. I also spearheaded various customization tasks to tailor solutions to meet specific client requirements. My ability to understand client needs and deliver customized solutions has been instrumental in driving client satisfaction and project success.

CORE COMPETENCIES

- Web Development Expertise
- Team Leadership
- Agile and Scrum Proficiency
- IT Service Provider Management
- Client Engagement and Customization

SOFT SKILLS

- Communicator / Collaborator
- Flexibility
- Empowerment
- Problem Solver
- Decision Maker

EDUCATION

Master of Business Administration (MBA)

ISBM • Correspondence (Jaipur) • 2010

Bachelor of Engineering (BE)

SBCET (University of Rajasthan) • Jaipur, Rajasthan • 2006

EXPERIENCE

Synacor (Zimbra)

Engineering Manager & Release Manager

April 2018 - Present, Remote/Delhi

- Responsible for the professional development of team members, including identifying training needs, providing mentorship, and facilitating career growth.
- Involved in the recruitment and hiring process for the team.
- Set team goals through discussions with various stakeholders, overseeing team performance, providing feedback, conducting performance evaluations, and addressing any issues.
- Managed all scrum ceremonies with the team and other stakeholders.
- Continuously reviewed our existing architecture and identified areas for improvement.
- Worked on scalability, reliability, and performance.
- Provided technical guidance, helping the team overcome challenges.
- Communicated with stakeholders, including senior management, customers, and other teams, to provide updates on project status and address any concerns.
- Involved in the documentation of technical designs, processes, and project plans to ensure that information is well-documented and accessible to team members and stakeholders.
- Prepared and presented reports and metrics to senior management, providing insights into team performance, project status, and key metrics.
- Took part in continuous integration for the team, reducing the CI build time.
- In my role as a release manager, I've overseen the planning and execution of releases, coordinating with stakeholders from various departments to ensure successful outcomes.
- I also started working at client locations, where I led the team and collaborated closely with the client's team. During this time, we completed more than 150 RFP/RFE and successfully launched the product on the client's infrastructure. I worked closely with the support team, participated in client meetings for status updates, discussion meetings, and technical information gathering. Additionally, I participated in multiple demos for the client and their stakeholders.

Pyramid Solutions

Team Lead

June 2015 – April 2018, Noida, U.P.

- Developed and customized the portal.
- Developed solutions by preparing and evaluating alternative workflow solutions.
- Worked on new modules/components in ReactJS and customizations.
- Participated in different scrum ceremonies like sprint planning, sprint retrospective, and daily stand-ups.
- Participated in management meetings.
- Led a development team.

Arcgate Software

Senior Software Developer

January 2014 - June 2015, Udaipur, Raj.

- Started as an individual contributor and delivered two projects independently.
- Initiated work on the *Workmob* project, led a few modules, and mentored the team.
- Collaborated on other projects with team members.

IFutureVision Software

Team Lead

April 2011 - December 2013, Jaipur, Raj.

- Joined as a team lead and initiated the development department as the first person.
- Built the team, starting with the first interview.
- Provided technical guidance and mentorship to the team.
- Delivered multiple projects in PHP, Wordpress, Joomla, and other PHP CMS and frameworks.
- Worked on various projects independently as well as with a team, including in a leadership role.

Anktech Software

Senior Software Developer

July 2010 – April 2011, Jaipur, Raj.

- Worked on various projects independently and as part of a team.
- Mentored new team members and provided knowledge transfer on PHP and different projects.

Konstant Info Solution Pvt. Ltd.

Software Developer

November 2009 – July 2010, Jaipur, Raj.

- First person to start working on PHP CMS and frameworks, and later joined as a team member.
- Worked on various projects independently and as part of a team.

Brainlogged

Software Developer

March 2008 – November 2009, Jaipur, Raj.

- Started working as a fresher and learned different things in PHP, applying them to various projects.
 - Worked on various projects independently and as part of a team.
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CERTIFICATION

Certified Scrum Product Owner (CSPO)

Delhi • July 2021

Certified Scrum Master (CSM)

Delhi • August 2019

TECHNICAL SKILLS

JS Framework/Library: HTML5, CSS3, JavaScript (ES6 - ES11), TypeScript, React.js

Back End: Node.js, Express.js

Database: MySQL, MongoDB

CMS: Drupal, WordPress, PHPFox, Oscommerce

Ecommerce: Magento, XCart, WooCommerce

Project Management: Jira, Monday.com, BugZilla

Version Control: Git, SVN

PROJECTS EXPOSURE

- **Zimbra**

Domain: Email

Platform: Email Applications

Technology: Java, SOAP API, ReactJS, LDAP, ReactJS

- **Govt. Email & Messaging**

Domain: Indian Govt.

Platform: Email Applications

Technology: Java, SOAP API, ReactJS, LDAP, ReactJS

- **AT&T**

Domain: Telecom.

Platform: Web Application

Technology: ReactJS

- **Synacor Portal & Application**

Domain: Video content & Streaming.
Platform: Web Application
Technology: PHP, MySql, Web Services

- **Workmob**

Domain: Social Site Application.
Platform: Web Application
Technology: PHP, MongoDB, HTML, CSS, NodeJS, Web Services

- **Grabbyon**

Domain: Deals & Coupon Application.
Platform: Web Application
Technology: PHP, MySQL, HTML, CSS, Joomla