

6+ years of experience in coding. Worked on different frontend technologies, provided user experience solutions in multiple projects. Developed more than 100 responsive screens for better user experience. A keen interest in learning new technologies.

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## Work Experience

### PRIMUS SOFTWARE CORPORATION | FRONTEND TECH LEAD

Jun '17 – Present

#### Project: DigitalDesk (Crawford & Company) | Frontend Tech Lead

Oct '20 - Present

DigitalDesk is an online platform for claim processing and triaging. Different client will be able to use multiple service for their claims and can track the whole journey of a claim on a single platform.

- **Reduced the claim processing time** of property claims no matter what the severity is from **250+ hours to 120 hours**.
- **Led a team of 8+ members**. Interacted directly with all stakeholders for requirements, brainstorming and other operational solutions.
- **Developed multiple dashboards** to track the performance of desk adjuster and to track the whole journey of the claims.
- Collaborated with the Machine Learning Team to develop an efficient **Rule Engine and Schema Renderer** to automate the triaging process and to recommend the services based on claim requirement.
- Integrated DigitalDesk Bot in the application which helped us to automate the process of contacting the claimant and getting the required damage info.
- **Developed Live Chat** with Azure SignalR for communication between claimant and client.

#### Project: Indehire (Crawford & Company) | Sr. Software Developer

Sep '19 – Oct '20

Indehire provides a platform for Independent Adjusters/Contractors to connect to different client and showcase their skills and can get hire for different freelancing work like Roof Adjuster, Ladder Assist etc.

- **Led a small POC team** and successfully delivered multiple POCs to the client, which helped us to get the project for our company.
- Played a decisive role in mockup designing and project structuring.
- Optimized the adjuster search by introducing the **concept of debouncing** which reduces the number of hits to the database and improved the user experience.
- Responsible for code optimization, modularization, reusability of code and responsive UI designs.
- Collaborated with the stakeholders and other team members to make the **application scalable from 100+ users to 10,000 users**.

#### Project: Renovo (Crawford & Company) | Software Developer

Nov '17 – Aug '19

Renovo provides Adjuster Hiring and Adjuster Management to different companies, in case of any Catastrophic event in the United States and Canada.

- Collaborated with other team members and Re-developed the entire application from scratch and **reduce the load time from 10-15 sec to 2-3 sec**. Introduced the concept of Lazy Loading of module which significantly improved the performance of the app.
- Developed multiple dashboards for adjuster performance based on different parameters with D3.js which helped in the process reducing the time for adjuster deployment to new catastrophic event.
- Responsible for developing multiple modules like e-signing the contract, invoice generation, adjuster timesheet and downloadable performance report in pdf or excel.
- Implemented signalR for fetching real-time data from servers.

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## Skills

**Core:** JavaScript, Angular Framework, React.js, Next.js, Typescript, Progressive web application, HTML, SASS, Git, Kendo UI, Angular Material, D3.js, Libraries like rxjs, lodash etc.

**Hands-on Experience:** Python, Android, Ionic, CI/CD Pipelines, Node.js, Express, MongoDB, SQL, SignalR

## Education

**B. Tech:** G.L Bajaj Institute of Technology & Management.

2013 - 2017

Computer Science and Engineering – 72%