

# Yogender Singh

Consultant QA

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## IT Professional Automation Testing/API testing/Agile Testing

### PROFILE SNAPSHOT

- Result-oriented professional with 9.3 years of commendable experience in: Automation testing, Framework development, API testing, Functional testing, UI Testing, database testing, integration testing etc.
- Around 5+ years of experience in CRM platform testing for Sales Cloud, Service Cloud, Marketing Cloud, Experience cloud, Insurance domain, Automation testing, Integration testing, Manual testing etc.
- Technical expertise in STLC (Manual / Automation Testing) entailing Regression Testing, Smoke testing Load testing of different applications / products across Banking / Financial Services/ Telecomm industries/ Property Tax etc.
- Practical experience of working on Test Management tool along with tracking defects & reporting bugs and preparing Requirement Traceability Matrix
- An effective communicator with strong analytical, planning and problem-solving skills

### ORGANIZATIONAL EXPERIENCE

Since December-2020

Wipro Appirio, Gurugram as associate consultant

#### Key Result Areas:

- 9+ years of Automation experience on Web and API using various frameworks such as **Selenium with JAVA, Cucumber BDD, Robot Framework, TestNG, Mobile Testing (Appium) basics, API Testing** etc.
- Experience on Salesforce CRM, Sales Cloud, Service Cloud, Marketing Cloud, Insurance domain, Profiles, Roles, Permission sets, Std./Custom Objects, Flows, Triggers, Apex, Sharing Rules etc.
- Well versed with all agile ceremonies starting from Spring planning, Retro's, stand ups, brainstorming etc.
- Managed all sprint related artefacts like test cases, test cycles, sprint reports,
- Hands on experience in Test cases creation, automation, Execution, Analysis etc.
- Knowledge of SOQL, SQL queries and Familiarity with bug tracking tools.
- Evaluating formal test results in order to discover and report any defects, bugs, errors
- Communicating project status to all stakeholders, including project team members, and senior management

### TECHNICAL SKILLS

Configuration Tools:	JIRA, Jenkins, TeamCity, Gitlab, Confluence, TestRail, Splunk, Swagger, Version 1, Adaptavist(ATM), HP ALM etc.
Automation Tools:	Selenium(Java), Cucumber BDD, Robot Framework, TestNG, Maven, Rest Assured.
IDE's:	Eclipse, IntelliJ IDEA, RIDE.
Databases:	SQL developer, Dbeaver, SOQL, Workbench, Data loader.

### ACADEMIC DETAILS

- B. Tech (IT) from T.I.T&S College, Bhiwani (Haryana)
- HSC from Haryana Board, Dist Bhiwani in 2010 with 82%
- SSC from Haryana Board Dist. Bhiwani in 2008 with 84%

### PROJECTS UNDERTAKEN

**Project Name/Client: Blackstone**

Organization: Wipro Appirio  
Period: December 2020-Present  
Team Size: 6(QA), 12(Dev)  
**Tools / Applications:** Salesforce CRM, Sales cloud, Service Cloud, Marketing Cloud, FSC Salesforce Admin, Hybrid inhouse automation framework , Copado, Gitlab, Teamcity, Jenkins, JIRA, Zephyr, Gitlab, Active Batch jobs, Data Loader, Splunk logs, Tableau dashboards, Functional Testing, Test Case writing.

**Description:** Blackstone is a leading global investment business investing capital on behalf of pension funds, large institutions and individuals. Our mission is to create long-term value for our investors through the careful stewardship of their capital. We invest across the alternative asset classes in private equity, real estate, credit and hedge funds as well as in infrastructure, life sciences, insurance, and growth equity. Our efforts and capital grow hundreds of companies and support local economies.

- Lead sprint wise releases and deliveries of various modules as a Lead.
- Developed automation scripts on BDD-Cucumber framework and hybrid framework
- Ran the daily stand-ups, status gathering, Stories assignments and other sprint related activities.
- Planning the regression, smoke ad sanity execution as and when required.
- Worked on test cases writing, test cycle management, test Plans, sprint reports etc.
- Test case management, Execution, Sprint reports, Bug logging and stories tracking in JIRA.
- Automation maintenance and execution using Teamcity/Jenkins, Gitlab
- Attending daily stand up's, sprint planning's, sprint retro's, sprint demo's etc.

**Project Name/Client: San Mateo County**

Organization: Publicis Sapient  
Period: July 2019-Present  
Team Size: 4(QA), 8(Dev)  
**Tools / Applications:** Selenium with java, TestNG, Rest API, Functional Testing, Test Case writing, Salesforce Testing.

**Description:** The County is located in California's San Francisco Bay Area, and spans the breadth of the San Francisco Peninsula from the Pacific Ocean on the west to the San Francisco Bay on the east. The Assessor-County Clerk-Recorder-Elections (ACRE) is a Department within the County of San Mateo. San Mateo County's Assessor operates as the Appraisal Services Division within the Department of ACRE. The Appraisal Services Division generates approximately \$2 Billion in revenue. The property tax revenues generated from these assets are vital to maintaining local government operations and public services.

- Developed and maintained Automation framework
- Developed Automation Scripts on Selenium with Java on daily basis
- Regression and Smoke Execution job scheduling and monitoring
- Project management in JIRA (TC writing, Test cycle, Test Plans, Reports etc) as per the requirements.
- Defect logging and tracking activities in JIRA.
- Following the Agile methodologies and all the activities like: Daily Stand up, Retro's, Sprint planning etc.

**Project Name/Client: DealerPath**

Organization: YASH Technologies  
Period: Aug 2018-Feb 2019  
Team Size: 6  
**Tools / Applications:** Selenium with java, TDD, TestNG, Functional Testing, Test Case writing.

**Description:** John Deere being one of the leading US based company which provides agricultural, construction, forestry machinery and many more equipment's to customer all over the world and also has different categories of customer depending on the requirements across globe.

- Developed Test Automation scripts on Selenium with Java in TDD framework.
- Developed Test cases in ALM as per the requirements.
- Defect logging and tracking activities in ALM.
- Agile methodologies in project.

**Project Name/Client: COX Communications**

Organization: Infosys Limited  
 Period: Oct 2017 – July 2018  
 Team Size: 15

**Tools / Applications:** Selenium, BDD, Cucumber, TestNG, Version 1, Winium, Oracle SQL Developer, HP ALM, UISpy JMeter, Qmetry.

**Description:** Cox provides TV, Internet, Digital Telephone, home security and tech solutions services for its residential customers. As the third-largest cable provider in the nation, Cox Communications Inc. is noted for its high-capacity, reliable broadband delivery network and superior customer care.

**Role:**

- Developed Test Automation scripts on Selenium with Java in Cucumber framework using Gherkin language.
- Jenkins job execution and evaluation with framework.
- Developed Test cases in ALM as per the technical specifications/Data design documents.
- Developed SQL queries for querying data against different data bases for data verification process
- Defect logging and tracking activities in ALM.
- Following all Agile activities from Daily stand up to Sprint planning, Refinement, Backlog etc.

**Project Name/Client: ComSec (Commonwealth Secretariat)**

Organization: Infosys Limited  
 Period: Jan 2015 – Sep 2017  
 Tools / Applications: Oracle SQL Developer, SQL Server Management Studio, MTM (Microsoft Task manager), RIDE for script writing

**Description:** A Public Debt Management System (PDMS) which will incorporate advanced and improved functionalities to better address emerging debt management requirements while also taking advantage of latest state-of-the-art technologies was needed.

**Role:**

- Developed Automation framework to develop automation scripts using Selenium libraries
- SQL database queries for data comparisons
- Involved in Functional testing and GUI Testing
- Performed Regression Testing on Different Environments
- Written and executed functional test cases to validate functionalities
- Defect logging and tracking activities using MTM
- As a part of Agile Scrum Team Participated in requirements/design reviews, project team meetings, and implementation planning

**Certifications:**

- Salesforce Certified Associate