

SHUBHAM FENDAR

QA Engineer

CONTACT

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EDUCATION

2015 - 2019

AMARAVATI UNIVERSITY

- Bachelor Of Engineering

SKILLS

- Operating Systems : Windows, Linux, MobaXterm
- Languages : SQL
- ETL Tools : Informatica
- Bug Reporting : JIRA, HPALM
- Testing Tools : PuTTY
- Databases Tools : SQL developer
- Databases : Oracle 9i/10g,

LANGUAGES

- English: Fluent
- Hindi: Fluent
- Marathi: Fluent

OBJECTIVE:

To Obtain a position with a promising, growing, prestigious, organization to contribute the value of my diverse academic and professional experience while offering me a challenging opportunity and growth in the areas of Software Testing and Quality Assurance.

EXPERIENCE SUMMARY:

- Over 5.4 years of professional experience in manual testing across domains like banking, telecom, e-commerce, and cybersecurity.
- Skilled in reviewing and understanding business processes, functional specifications, and non-functional requirements to prepare comprehensive testing artifacts, including test scenarios, test cases, test data, and defect reports.
- Proficient in defect reporting with clear explanations of test cases and scenarios, supporting the development team in root cause analysis and resolution.
- Experienced in preparing software testing metrics, such as defect counts, module-specific statuses, ageing analysis, and ensuring 100% execution of functional and non-functional test cases, including all application interfaces.
- Strong expertise in integrating and validating cybersecurity solutions like Cloud Security Gateway (CSG), Remote Browser Isolation (RBI), Data Loss Prevention (DLP), Security Service Edge (SSE), and SAML configurations (Azure, OKTA, ADFS) along with LDAP/LDAPS setups.
- Hands-on experience in backend validation, source-to-target data mapping, and SQL-based data verification, ensuring compliance with business logic and requirements.
- Proficient in performance testing using JMeter and automating metrics to enhance process visibility and efficiency.
- A result-oriented team player with a focus on quality assurance, process improvement, and problem-solving abilities.

WORK EXPERIENCE:

FORCEPOINT SOFTWARE INDIA PVT LTD

2023 - PRESENT

QA Engineer

Projects:

- Titles:**
- 1. Remote Browser Isolation (RBI)**
 - 2. Forcepoint one platform (FPOP)**
 - 3. Forcepoint Insight**

Project Detail Description:

Forcepoint RBI makes it easy to for an end-use experience so seamless that won't even notice a difference to native performance, while also enforcing the highest assurance web security technology whenever there is potential risk. RBI has Zero Trust approach to web browsing by neutralizing malware through remote isolation without relying on detection. This not only has malware protection against ransomware, but zero-day threats as well. Forcepoint RBI also utilizes Zero Trust Content Disarm and Reconstruction (CDR) to provide automatic file sanitization for files downloaded during an RBI session. This includes removal of malware embedded in an images file using steganography. Integrating Forcepoint RBI with Secure Access Service Edge (SASE) solutions from Forcepoint provides a cloud-based, cloud-managed Security-as-a-Service for enforcing Zero Trust access to the web and business resources. By using Forcepoint RBI as an integrated layer of defense along with other cloud-based security and networking solution

The integrated solution offers a seamless, native web browsing experience while allowing secure, hassle-free access to websites that users need to successfully perform their jobs. Links, cookies, bookmarks, clipboards, etc. are fully available via all standard browsers. RBI with CDR is integrated in the SWG service as a possible action in a SWG content policy, and is invoked based on user group, device posture, location, and website category or risk score.

Insights features a dashboard comprised of several intuitive out-of-the-box widgets that provide a robust view of activity across the core Forcepoint ONE channels (SWG, CASB and ZTNA, RBI). Forcepoint ONE Insights also provides a quantitative view of the policies being enforced, and the users that are triggering those policies across your organization. The unique Forcepoint Security Index score provides a metric that makes it easy to see how much of the Forcepoint ONE platform is being utilized and across how much of the user population. This also makes it easy to track a strengthening security posture over time. Visibility into data-at-rest and data-in-motion across various resources and users is key to Zero Trust. Putting data security policies in place provides necessary telemetry for Zero Trust, but Forcepoint goes further to make it simple to see the spread of sensitive data by channel as well as visualizing the value that is being protected by DLP policies.

Roles & Responsibilities:

- Fetching the Core and RBC cluster Logs and also fetching the RAC Logs from server for finding the root cause of the defect.
 - Evaluating the OPSWAT CDR and Forcepoint ZT CDR and AV Scan with RBI.
 - Collaborate with product manager to understand sprint wise requirements and specifications.
 - Participate in requirement analysis to identify testable features and acceptance criteria.
 - Develop test cases based on project requirements and design documents.
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- Create detailed and comprehensive test cases covering various test scenarios, including positive, negative, and edge cases.
 - Define test data and environment configurations required for executing test cases.
 - Ensure that test cases are clear, concise, and logically organized for efficient testing.
 - Execute test cases manually to verify software functionality, usability, performance, and security.
 - Record test results, including observed behaviors, defects, and deviations from expected outcomes.
 - Validate fixes for reported issues and regression test affected areas to ensure proper resolution.
 - Report defects found during testing using a defect tracking system, providing detailed information about the issue, steps to reproduce, and environment configurations.
 - Prioritize defects based on severity, impact, and business priorities.
 - Work closely with developers and other team members to ensure timely resolution of defects.
 - Perform Regression testing during code freeze and end of the sprint also perform the sanity testing in prod after deployment

VELLEVETTE LIFESTYLE PVT LTD

2022-2023

QA Engineer

Projects:

- Titles:** 1. Sugarcosmetics
2. Quenchbotanics
3. Sugarpop

Project Detail Description:

Sugar Cosmetics, Quench Botanics, Sugar Pop

These e-commerce websites provide a platform to purchase beauty and skincare products online. As a QA Engineer, I ensured the websites met the highest standards of quality and functionality. I was responsible for thoroughly testing the platforms before launch, identifying and resolving bugs, and verifying that the user experience was seamless and user-friendly. Additionally, I tested delivery timelines to ensure that products reached customers within the promised time frame by performing time range testing.

Roles & Responsibilities:

- Perform daily sanity testing to check whether site stable or not.
 - Perform Android App testing and iOS app testing and daily sanity testing.
 - Collaborated with the development team to understand project requirements and specifications.
 - Review test plans, create test cases, and test scripts to cover all aspects of the website.
 - Conducted manual and API testing to ensure the website's functionality, performance, and usability.
 - Worked with developers to reproduce and resolve issues using JIRA
 - Conducted regression testing after each round of bug fixes to ensure that no new issues had been introduced
 - Tested the website on different devices, browsers, and platforms to ensure compatibility and responsiveness.
 - Worked with cross-functional teams to ensure that the website met business requirements and user expectations
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- Reported defects and test results to the development team and management
 - Participated in Agile ceremonies such as sprint planning, daily stand-ups, and retrospectives

ASENT INFOTECH

Software Test Engineer

2019 - 2022

Projects:

Titles: 1. SB Online

Project Detail Description:

Sterling Bancorp provides all kind of banking solutions to person and organization. It gives you hassle-free experience of banking services. Bank offer a variety of services to assist individuals in managing their finances including checking accounts, saving accounts, debit and credit cards, insurance, wealth management etc. Testing includes the UI check of each page, transactional flow validation, data stored in database as per the requirement.

Roles & Responsibilities:

- Verification of data transformation calculations and aggregation rules
- Count check, Reconcile records with the source data, Data type check, Ensure no spam data loaded
- Remove duplicate data, Check all the keys are in place, Data threshold validation check.
- Record count check, before and after the transformation logic applied.
- Data flow validation from the staging area to the intermediate tables.
- Ensure the key field data is not missing or null.
- Sample data comparison between the source and the target system, Data integrity and quality checks in the target system
- Design the test case From CRS customer requirement specifications and review it.
- Execute the scenario in application.
- Perform regression testing after the modification of build.
- Understand the data to be used for reporting, review the Data Model, Source to target mapping
- Data checks on source data, Packages and schema validation, Data verification in the target system

Projects:

Titles: 2. Intelligent Mediation

Project Detail Description:

Mediation can be used to deliver strategic solutions relating to network analytics, network usage monitoring and customer behavioral analysis. By collecting data usage information directly from the network to reveal customer usage habits, and integrating this data with third party systems (e.g. an established data warehouse, an analytics platform, or an outbound marketing system) Openet can deliver context sensitive predictive marketing and 'best customer offer' solutions. Operators can also leverage convergent mediation to track and audit billing records and other data flows through their

network and OSS/BSS to minimize revenue leakage. Usage monitoring solutions provide network performance and customer usage dashboards, revenue measurements per node, heat mapping of underperforming nodes and subscriber mapping of traffic flows to enrich and improve capacity planning. Mediation architecture obeys Star schema mechanism. CDR is responsible for gathering all usage data from related network elements. The data is forwarded to the mediation platform for further processing. The processed data is delivered to their final destinations. Interconnection billing platform collects inter-network CDRs for each transaction from gateways for charging incoming and outgoing call traffic between telecom operators and wholesale carriers. This handling module interconnects with clients data clearing house and is responsible for sending and receiving roaming records. BSS Mediation is a fully scalable data collection, processing and distribution system which supports all service types and provides chargeable data (including call data records, event data records, etc.) to any billing system. This solution provides a clean view on data with a single platform for data collection and processing.

Roles & Responsibilities:

- Analyze User Requirements and Specifications and design test cases, execute test case, Register Defects in JIRA.
- Prepared test cases, test Scripts, test Results, for both positive and negative Scenarios and mapped the same to Requirements.
- Execute test cases to validate the functionality.
- Worked closely with the Business Analysts, Developers, and Database Architect in identifying the outstanding Issues in User Requirements and Specifications.
- Prepared details of executed, passed and failed test cases.
- Involved in bug analysis, and perform regression testing.
- Verify data is mapped correctly from source to target system.
- Verify all tables and their fields are copied from source to target.
- Verify there is no duplicity of data in the target system.
- Verify transformations are applied correctly.
- Verify that the precision of data in numeric fields is accurate.
- Verify exception handling is robust, Reconciliation check- record count between the STG (staging) tables and target tables are same after applying filter rules.
- Verify the number of tables in source and target systems is the same.
- Analyze the etl Requirements and mapping sheet.

PERSONAL DETAILS:

- Father's Name : Gajanan Fendar
 - Mother's Name : Mangala Fendar
 - Gender : Male
 - Languages Known : English, Hindi, Marathi .
 - Date of Birth : 18 July 1997
 - Permanent Address : At Tilakwadi Darwaha, Darwaha, Dist: Yavatmal
 - Current Address: Worli, Mumbai , Maharashtra
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