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PALAK JAIN

Summary

Test Automation Engineer at Capgemini

Professional Quality Analyst with around 2 years of experience in Software quality process. Involved in end to end product testing and management across multiple platforms. I have experience in Automation and Manual Testing with Agile methodology.

Skill Highlights

- Automation Testing
- Manual Testing
- Selenium
- TestNG
- Agile
- JIRA

Experience

Automation Engineer (Capgemini)- 06/2021 - Present

Currently working as an automation Engineer in Telecom Product for Client - PLDT , Philippines

- well versed with SDLC and STLC -- Agile, Scrum methodologies.
- Developed Java-Selenium hybrid framework by using BDD approach for team.
- Client engagement and project direction.
- Research tasks for challenges encountered while developing the test framework.

Manual Engineer (Capgemini)- 11/2020 - 06/2021

Worked as a Manual Engineer in Telecom Product for Client - SMART , Philippines

- Involved in Testing during System Testing and UAT phases.
- Participated in Client Calls for better understanding of product functionality.
- Involved in functional testing on Salesforce.
- Involved in bug/Defects tracking and reporting in JIRA.

Education

MBA(IT): NMIMS –Pursuing

Btech(CSE): Raj Kumar Goel Institute of Technology and Management(72%) – 2016-2020

12th(CBSE): Silver Line Prestige School(71%) – 2015-2016

10th(ICSE): St Mary's Convent School(72%) –2013-2014

Languages

English -- Full Professional Proficiency

Hindi -- Native or Bilingual Proficiency