



UDIT VARSHNEY

🏠 79 Sec 6, Vaishali, Ghaziabad, UP - 201012

☎ +91-7617640420, +91-9012828704

✉ Uditvarshneyhello@gmail.com

🌐 <https://www.linkedin.com/in/udit-varshney-a300b7194>

CAREER OBJECTIVE

Ecommerce professional with 2 years of experience. To seek the challenging position in the Software industry that needs innovation, creativity, dedication and enable me to continue to work in a challenging and fast paced environment, leveraging my current knowledge of Media and E-Commerce Domain and fostering creativity with many learning opportunities.

TESTING SKILLS

- Good understanding of Software Development Life Cycle SDLC / STLC
- Good understanding of various artifacts (Test Plan, Test Strategy, Test Scenario, Test Cases, Agile testing, Bug Reports)
- Experience in preparing and executing test cases
- Smoke Testing, Functional Testing, Regression testing
- Thorough knowledge Black Box, White Box Testing
- Hands on with Bug Tracking tools Like JIRA
- Website performance analysis
- Customer loyalty program implementation

EXPERIENCE

Etech Global Services Gandhinagar Gujarat

Profile: RTA

Duration: March 2024 to Present

❖ **Project - Verizon Fios**

Etech is a software development company as a website and mobile application. Etech service-based company for US and UK clients. As a FiOS technician, you install, configure, and troubleshoot technical equipment, set up customers' internet and phone services, and provide support by answering their questions and giving them demonstrations.

GlobalLogic Technologies Limited, Gurgaon

Profile: Analyst

Duration: September 2021 - March 2024

❖ **Project - Google Ads**

DESCRIPTION

- Successfully optimized project quality for **Google clients, Google Ads**
- Monitor and track the resolution of quality issues.
- Experience in the backend, database and web testing.
- Communicated with vendors regarding backorder availability, future inventory, order delays, replacement parts, shipping issues.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Work closely with Product Managers to share real-time feedback for enhancement of proprietary tools.
- Review design work and documentation for client approval

- Timely deliver different project data at the highest possible quality standard
- Quickly learn new project requirements, Internet customer feedback

RESPONSIBILITY

- Managed the day-to-day operations of the ecommerce platform, ensuring accurate product listings, competitive pricing, and effective promotions.
- Established strong relationships with third-party vendors, negotiating favorable terms and securing exclusive product offerings.
- Reviewing software requirements and preparing test scenarios.
- Performed Functionality Testing & Integration Testing
- Involved in writing Test cases and Test scenarios using Functional Specifications
- Defects logged in JIRA and attend defect triage meetings
- Perform Agile testing on projects and understand the Agile methodologies
- Operate the JIRA tool and check the bugs and enhancements raised by the client
- Interacting with clients to understand product requirements.

SKILLS

- Test Management tool - JIRA
- Language - Basic Python
- Scripting Language- JavaScript
- Database: DBMS, MySQL
- Operating System: Windows
- Other Skills: HTML, CSS, VS code
- Project - Planning, Coordination
- Cross-selling and upselling techniques
- Subject Matter Experts · Project Documentation
- E- Commerce

EDUCATION

- **Master of Computer Application**, AKGEC, Ghaziabad (AKTU) in 2020 With 72.39 %
- **Bachelor of Computer Application**, M. J. P. R. U. Bareilly, UP in 2018 in 62.19%

CERTIFICATE

- Master Class Manual Software Testing by Udemy.
- Google Ads & Generative AI

DECLARATION

I hereby declare that all statements made in this resume are true, complete and correct to the best of my knowledge and behalf.

Udit Varshney